

TITLE : New high temperature safety
MODEL : HWA 6 (D), HWA 14 (D) and HWA 21
DATE : 04-03-2020

Reason for sending you this information

We want to inform you that we have changed the high temperature safety device in the HWA 6 (D), HWA 14 (D) and HWA 21.

The reason for changing the high temperature safety device is because we had some complaints of the high temperature safety breaks down over time.

The cause of this malfunction is that the high temperature safety device endured a too high temperature for a longer amount of time. This could be caused by scale buildup in the machine.

When this high temperature safety device is defect, the machine can show error 99 on the display.

It could also be that the machine is not heating. It is not possible to reset it, an replacement is necessary.

To prevent this in the future, we have introduced a new high temperature safety device (6.016.008.093) that will be activated on a higher temperature (old 260°C new 298°C).

Please note that some machines have more than one heating element, it is important that both high temperature safety devices on the heating element(s) are changed.

We would appreciate it if you would let us know the machine's serial number when the high temperature safety device is replaced.

We use this new high temperature safety device in machines with serial number 020002135539 and higher.

Part information:

Applicable for the HWA 6 (D), HWA 14 (D) and HWA 21.

New spare part:

6.016.008.093

Deleted spare part:

6.016.008.090